



IRAQ DURABLE SOLUTIONS TOOLKIT

VOL. 1

FACILITATED VOLUNTARY RETURNS

حلول دائمة في العراق
Iraq Durable Solutions



 **IOM**
UN MIGRATION

BACKGROUND

- Tools and approaches were initially developed by IOM in collaboration with organizations that were part of the Durable Solutions Network
- The toolkit development was led by IOM with substantial inputs provided over time by organizations, clusters and working groups
- When DSTWG was created, the development and finalization of the toolkit was led by the Facilitated Voluntary Returns sub-group (comprising of IOM, CCCM cluster, NPC)
- This manual was finally endorsed in July 2021

FACILITATED VOLUNTARY RETURNS

With the **objective** of addressing Iraq's situation of **protracted displacement**, humanitarian, development, stabilisation, and peacebuilding actors developed a **comprehensive multilayered strategy** to enable durable solutions to displacement principally through facilitating access to safe, voluntary and dignified returns, while advocating for relocation and local integration where possible.

The facilitated voluntary return interventions sought to provide a dignified, safe and sustainable alternative to forced departures from camps and focused on holistic programming.

OVERVIEW

- Community engagement and accountability to affected populations
- Planning with communities towards durable solutions
- PHASE 1 – Ensure informed and voluntary decisions regarding solutions
- PHASE 2 – Community Assessment and Planning
- PHASE 3 – Facilitate Safe Departures
- PHASE 4 – Supporting progress towards Durable Solutions
- Tools Repository

TOOLKIT CONSIDERATIONS

CROSS-CUTTING THEMES	SEQUENCING	FLEXIBILITY	COVID-19
<p>The tool kit refers to cross-cutting issues including protection, inclusion, community-based programming, gender, communication with communities, and accountability to affected populations, in addition to the leading role of local authorities. These components are generally mainstreamed throughout operations.</p>	<p>Phases are not necessarily sequential. While the tool kit refers to four key phases these stages may occur concurrently rather than sequentially.</p>	<p>The toolkit highlights the importance of adaptability and contextualisation of the approach. The toolkit is non-prescriptive and acknowledges that certain components of the process are foundational, and partners may agree upon such as sensitization, registration, safe departures, government and community inclusive assessment planning, area-based interventions, and monitoring.</p>	<p>The tool kit attempts to ‘mainstream’ COVID-19 considerations by reflecting aspects of the possibility of adapting the workflow, in view of movement restrictions or social-distancing requirements.</p>

Planning with communities towards durable solutions

Humanitarian and development actors, working closely with national and local authorities, should adopt a rights-based approach to supporting durable solutions that places IDPs at the center of the process. IDPs should be the primary actors in the process of finding the durable solution of their choice... A rights-based approach to durable solutions should ensure that... IDPs participate in the planning and management of durable solutions, so that recovery and development strategies address their rights and needs.

(IASC Framework on Durable Solutions for Internally Displaced Persons, p.15)

A COMPREHENSIVE APPROACH

PHASE 1

Activities aim to support displaced people in their decision-making process regarding their preferred solutions, ensuring decisions are voluntary and informed.

PHASE 2

Activities to facilitate assessment and planning processes to improve conditions in areas of settlement,

PHASE 3

Activities to facilitate safe departures and provision of services, and

PHASE 4

Multi-sectoral area-based interventions to support reintegration efforts and post return monitoring.

PHASE 1: DECISION MAKING

1 SENSITIZATION AND REGISTRATION

Guidelines outline the first stage of a facilitated departure process, including initial coordination with camp management, sensitization efforts with IDPs who may be interested in departures, registering households at help desks, and profiling of household departure obstacles.

Related Tools: Help Desk Registration Form, Key Messages to IDPs

2 COORDINATION WITH LOCAL AUTHORITIES

Guidelines outline the next step after registration, where households have identified a list of areas of origin, for prospective returns, which are then reviewed and prioritized to verify feasibility and identify stakeholders. This section brings stakeholder mapping initiatives to identify key multilevel authorities that involve in the various phases of operations with recognition to the government's main role in leading durable solution interventions. This requires organizing roundtable meetings with identified stakeholders, aimed at securing endorsement of interventions and follow up with preliminary discussions in respect to activities including 'come and tell' and 'go and see visits', in addition to activities seen during later stages of implementation.

Related Tools: Stakeholder Mapping, Host Community Sensitization Messages

3 COME AND TELL, GO AND SEE VISITS

Once coordination meetings are completed households are then engaged in dialogue sessions with local authority and community leaders. During the dialogue session, information on departure support services and conditions in areas of return are shared. These dialogue sessions may then be complemented with go and see visits where necessary.

Related Tools and Key Messages: Come and Tell guidelines, Post Visit Intentions Survey, key messages on departure support services

PHASE 2: PREPARING WITH COMMUNITIES

1



COMMUNITY-LEVEL CONSULTATIONS AND NEEDS ASSESSMENTS

2



COMMUNITY IMPLEMENTATION PLANS

3



KICKING-OFF AREA BASED INTERVENTIONS



PHASE 3: DEPARTURE

1

Before the
Day of
Departure

2

During
the Day of
Departure

3

After
Departures

PHASE 4: FIRST STEPS TOWARDS REINTEGRATION

1 SUPPORTING ACCESS TO SERVICES AND ADDRESSING IMMEDIATE NEEDS

- Profiling
- Referral modalities

2 REINTEGRATION SUPPORT MODALITIES AND ACTIVITIES

- Community Centres
- Feedback and Accountability
- Community Based Mechanisms

3 IMPLEMENTATION OF COMMUNITY IMPLEMENTATION PLANS- MULTISECTORAL AREA-BASED INTERVENTIONS

4 MONITORING OUTCOMES OF RETURNS

- Reintegration households and community level monitoring

NEXT STEPS

- FVR sub-group started working on informal sites
- New guidance on FVR from informal sites
- Lessons learnt and Adaptations of approaches

THANK YOU

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